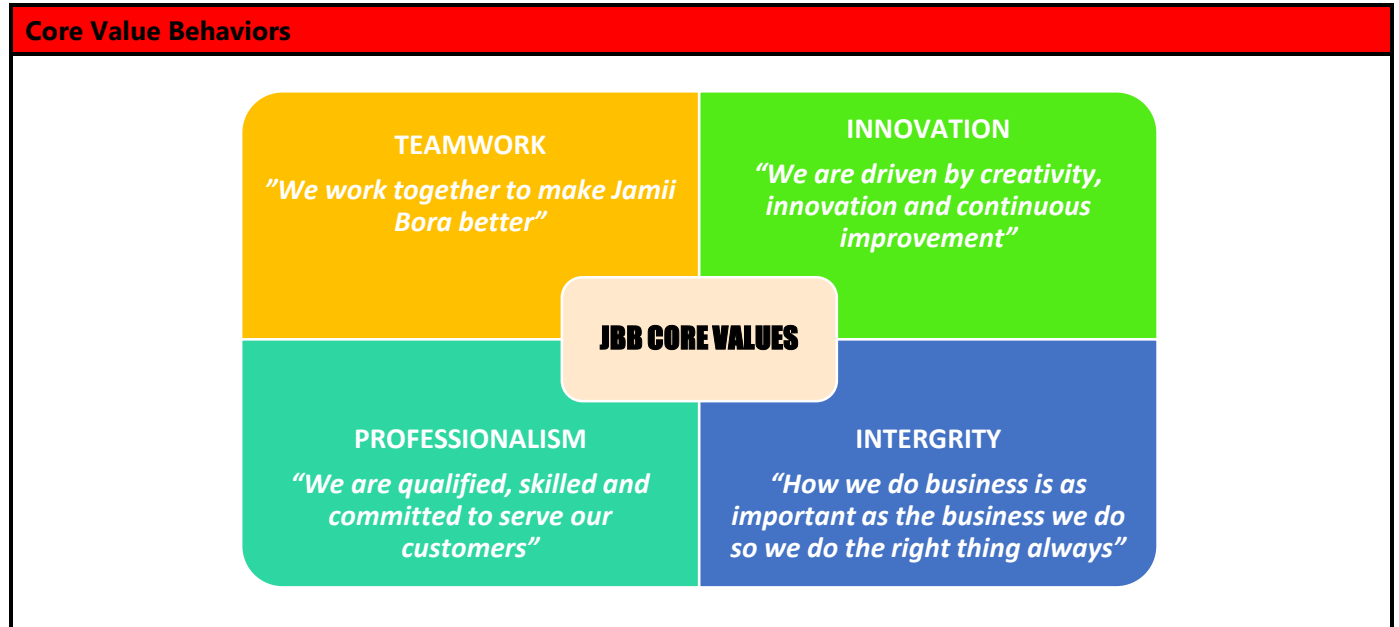


# JAMII BORA BANK

## JOB DESCRIPTION

<b>Job Title:</b> Banking Application Officer	<b>Reports To:</b> Team Leader ICT
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**JOB PURPOSE**

The role holder will be responsible for Core Banking System support, some selected applications and play a key role in various applications integration internally and also externally with corporate customers.

- KEY RESPONSIBILITIES**
- Perform core banking database administration.
  - Support and ensure core banking system uptime.
  - Perform implementation or upgrade of banking application within head office and branches.
  - Manage resolution of systems related problems to the core banking and clearing systems.
  - Manage system implementation/upgrades of the core banking system and proper change management on systems.
  - Ensure that core banking and clearing systems are protected and properly secured.
  - To perform any other duty as assigned in line with the organization goals and objective.

## MAIN ACTIVITIES

- Ensure effective and efficient systems development processes are in place and adopted.
- Perform research on systems development tools, and report results and recommendations.
- Manage and execute the systems development life cycles to produce safe and efficient systems with high quality.
- Oversee systems implementation, and evaluate the effectiveness and efficiency of systems, and report anomalies
- Design and generate reports/returns according to user specification with the key objective of delivering reports that will assist in decision making and control.
- Develop and maintain documentation/manuals on system configuration or setup.
- Carry out technical user training as required to enable users interpret the reports.
- Assist in preparing system definition/specification by the users highlighting technical requirements.
- Carry-out analysis of the requirements and recommend solutions to address user requirements.
- Design the core banking system according to user specification.
- Carry out technical user training in respect to these systems so that the business can utilize them.
- Roll-out piloted systems to the bank's branches and users.
- Provide test systems for UAT and ensure that functions/features are tested before being put on the live system.
- Make changes to system configuration and parameters to accommodate business and technological requirements.
- Secure systems by putting adequate controls and restrict access to programs by users in accordance to the requirements of the bank.
- Interact with various corporate customers and develop appropriate solutions to integrate their systems to the bank (Business to Business.)

## QUALIFICATION AND EXPERIENCE REQUIREMENTS

- University degree in Computer Science/IT
- At least 3 years working experience in supporting banking systems. (BR.NET added advantage)
- Excellent knowledge of relational databases specifically MS-SQL
- Ability to tolerate stress and achieve objectives despite difficulties.